

Johnson City Builds

A coordinated effort between public and private sectors in Johnson City to improve city development and permitting processes and lower barriers to building homes.

City: Johnson City, TN

Purpose: To identify obstacles and generate solutions to support safe and successful housing development in Johnson City.

Lead Stakeholders: City, Private Sector

Process: Following the completion of a Housing Needs Assessment, **JC Builds** was convened to provide a three-pronged effort which includes:

- An 8-person **task force**, including representatives from the local Homebuilders Association, architects, housing developers, attorneys, and civil engineers, to provide honest feedback and recommendations to Johnson City officials.
- Bi-monthly **public roundtables** with local developers and contractors to discuss relevant city code and regulatory changes, housing trends, and outside factors influencing development, such as Hurricane Helene recovery.
- Targeted **internal city process improvements** to discuss best practices, review cross-departmental assessments, and maximize the city's capability to provide quality customer service to housing developers.

Outcomes:

- Ongoing cooperative discussions between public officials and the private sector.
- Improvements to customer service for housing developers working with the city.

